

## I have a query? Who can help me?

Although the diocesan office at the Old Palace is now closed, diocesan officers are here to serve you during these difficult times using phone, email and video calling. In order that we can do so most effectively, please direct your queries as follows. This should hopefully avoid duplication of effort and enable us all to focus on priorities. For anything that doesn't fit into these categories, please call the archdeacons' office as a first contact point.

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| Funerals: Archdeacons  | Robert Jones:<br><a href="mailto:Archdeacon.Worcester@cofe-worcester.org.uk">Archdeacon.Worcester@cofe-worcester.org.uk</a><br>Nikki Groarke: <a href="mailto:NGroarke@cofe-worcester.org.uk">NGroarke@cofe-worcester.org.uk</a> | Office: <a href="tel:01905773301">01905 773301</a><br>RJ mobile <a href="tel:07876721701">07876 721701</a><br>NG mobile <a href="tel:07764685818">07764 685818</a> |
| Illness or self-isolating of clergy or their families:<br>Bishop's Chaplain and HR Team. (Bishop's Chaplain will then inform archdeacons, bishops and Jonathan Kimber) | <a href="mailto:bishopschaplain@cofe-worcester.org.uk">bishopschaplain@cofe-worcester.org.uk</a><br><br><a href="mailto:HRTeam@cofe-worcester.org.uk">HRTeam@cofe-worcester.org.uk</a>   | <a href="tel:01905731603">01905 731603</a><br><br><a href="tel:01905732818">01905 732818</a> and <a href="tel:01905730730">01905 730730</a>                        |
| Illness of CWs, LLMs, other key lay people:<br>Archdeacons   | Robert Jones:<br><a href="mailto:Archdeacon.Worcester@cofe-worcester.org.uk">Archdeacon.Worcester@cofe-worcester.org.uk</a><br>Nikki Groarke: <a href="mailto:NGroarke@cofe-worcester.org.uk">NGroarke@cofe-worcester.org.uk</a> | Office: <a href="tel:01905773301">01905 773301</a><br>RJ mobile <a href="tel:07876721701">07876 721701</a><br>NG mobile <a href="tel:07764685818">07764 685818</a> |
| Giving, local income and Parish Share:<br>Alison Maddocks  | <a href="mailto:amaddocks@cofe-worcester.org.uk">amaddocks@cofe-worcester.org.uk</a>   | <a href="tel:07930853433">07930 853433</a>   |
| Financial issues : Helen Archer- Smith   | <a href="mailto:harcher-smith@cofe-worcester.org.uk">harcher-smith@cofe-worcester.org.uk</a>   | <a href="tel:01905732804">01905 732804</a>   |
| Weddings, banns, common licences: Archdeacons<br>(who will liaise with Registrar as needed)  | Archdeacons as above   |  |
| Media advice and sharing of stories:<br>Sam Setchell   | <a href="mailto:ssetchell@cofe-worcester.org.uk">ssetchell@cofe-worcester.org.uk</a>   | <a href="tel:07852302516">07852 302516</a>   |
| Church building issues: Mark Carter  | <a href="mailto:mcarter@cofe-worcester.org.uk">mcarter@cofe-worcester.org.uk</a>   | <a href="tel:01905732809">01905 732809</a>   |
| Parsonage Issues Mark Wild/Ruth Beard  | <a href="mailto:parsonages@cofe-worcester.org.uk">parsonages@cofe-worcester.org.uk</a>   | <a href="tel:01905732806">01905 732806</a>   |
| Safeguarding: Hilary Higton and Delia Stokes   | <a href="mailto:HHigton@cofe-worcester.org.uk">HHigton@cofe-worcester.org.uk</a><br><a href="mailto:dstokes@cofe-worcester.org.uk">dstokes@cofe-worcester.org.uk</a>   | <a href="tel:07495060869">07495 060869</a><br><a href="tel:07376374380">07376 374380</a>   |
| Parish employment issues (including furloughing and redundancies): HR team   | <a href="mailto:HRTeam@cofe-worcester.org.uk">HRTeam@cofe-worcester.org.uk</a>   | <a href="tel:01905732818">01905 732818</a> and <a href="tel:01905730730">01905 730730</a>  |
| Technical advice for conference calling:<br>Doug Chaplin   | <a href="mailto:DChaplin@cofe-worcester.org.uk">DChaplin@cofe-worcester.org.uk</a>   | <a href="tel:01905732817">01905 732817</a>   |